

TERMS OF TRADE & CONDITIONS

Process the order

Once we have received your order, we will send you an order confirmation to the e-mail address you provided when submitting your order. All items listed in the web store are in stock. However, should we have any problems with our stock levels when receiving your order, we reserve the right not to deliver the items. We will contact you and give you the opportunity to cancel the order or we will propose you a solution (tailored for you) and we will give you a term of delivery.

Payment and delivery

Prices in the web store are stated in euro (€) and do not include postage and handling costs.

MANIFESTO web store sell internationally. Orders are sent either via Finnish, Czech or Austrian Post Office. MANIFESTO cannot be held responsible for missing packages. We aim to dispatch all orders within five (5) business days after the order confirmation, excluding holidays and weekends.

Please note that customers from non-EU countries are responsible for any possible import customs and taxes.

The article will be send to costumer after the price of article (increased the cost of postage and handling) has arrived in MANIFESTO bank account.

Delivery charges:

Cost of postage and handling is 5 € in Europe and 8 € out of Europe. The exact amount will be fixed in confirmation e-mail.

Costumer may choose Czech or Finnish Bank Account.

Finnish account number: FI8842620010010382

BIC: HELSFIHH

Czech account number: 0686732133/0800

IBAN: CZ41 0800 0000 0006 8673 2133

BIC: GIBACZPX

Return policy

To ensure your satisfaction with MANIFESTO products, we offer you a full 14 day money back guarantee from the date you receive your order. You are welcome to either exchange your item or receive a refund. Items must be returned in their original packaging and in their original condition.

Please note that return shipping is paid by the customer. Please ensure that you return orders with sufficient postage. Returns where postage is not paid will not be accepted by us.

MANIFESTO will not compensate for lost packages. Before sending any returns, please contact us by e-mail.

Privacy & Security

Customer information is being collected and kept for the sole purpose of efficient order process and delivery of goods to the right address, and is gathered only at your consent.

We do not pass on your information to any third party. Customer details needed for delivery are passed on only to the delivery/shipping company. No sensitive information is passed on.

We ensure you that we operate with the highest care and security standards when it concerns your personal data.

Law & Jurisdiction

Finnish law will be applied to all disputes related to the MANIFESTO web store or to these Terms & Conditions.